

DTEN D7X AI Board

Setup Guide — Physical Installation & Initial Configuration

1. Overview

The DTEN D7X AI Board is designed for Microsoft Teams Rooms and made for the people in them. It runs Teams on the Windows platform Microsoft builds first and supports best, so new Teams features land here first. On-device AI sees, hears, and frames every person in the room as an equal participant — for better meetings, with AI in the room.

This guide covers unboxing, physical installation, initial configuration, and first-time meeting platform setup for both Microsoft Teams Rooms and Zoom Rooms.

2. Unboxing & Physical Connection

What's in the Box

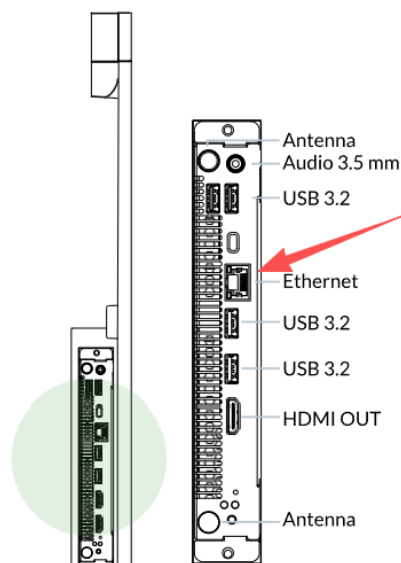
Before installing or running a customer demonstration, confirm the following items are present.

Item	Quantity
DTEN D7X AI Board	1
Wall mount bracket (<i>stored under foam, bottom of box</i>)	1
Stylus	1
Power cord (Types B, D, F, G, I; 3 m)	5
USB-C to USB-C cable (1.8 m)	1
Antenna	2

Connect the Board

Follow this sequence to avoid configuration errors during first-time activation.

1. Mount the D7X AI Board securely onto the wall mount or mobile stand.
2. Connect an Ethernet cable to the Ethernet port. A wired connection is strongly recommended for initial setup over Wi-Fi.
3. Connect the power cable to the power port and plug it into a power outlet.



Rear port layout — Ethernet, USB-C, HDMI, and antenna connections

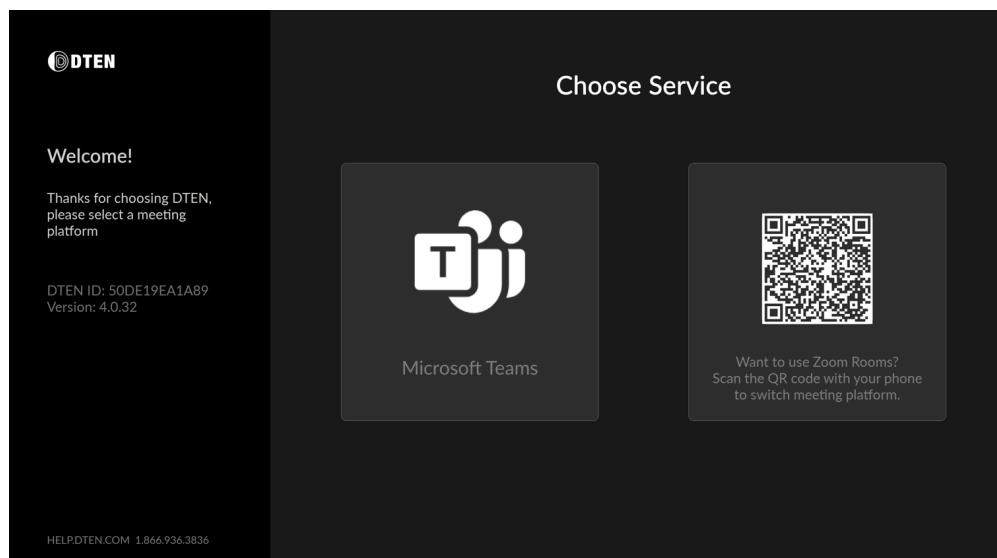
3. Out-of-Box Setup

On first power-on, the D7X AI Board walks you through a short guided setup. Your device ships with current firmware; if a newer version is available, the system checks and updates automatically during this process (typically under a minute).

3.1 Choose a Meeting Platform

The D7X AI Board natively supports both Microsoft Teams Rooms and Zoom Rooms. Select your platform on the welcome screen:

1. For Microsoft Teams Rooms: select Microsoft Teams on screen and tap Next.
2. For Zoom Rooms: scan the on-screen QR code with your mobile device, select Zoom Rooms, and tap Apply. The board will restart into Zoom Rooms automatically.



Choose Service — select Microsoft Teams or scan to switch to Zoom Rooms

Switching platforms later

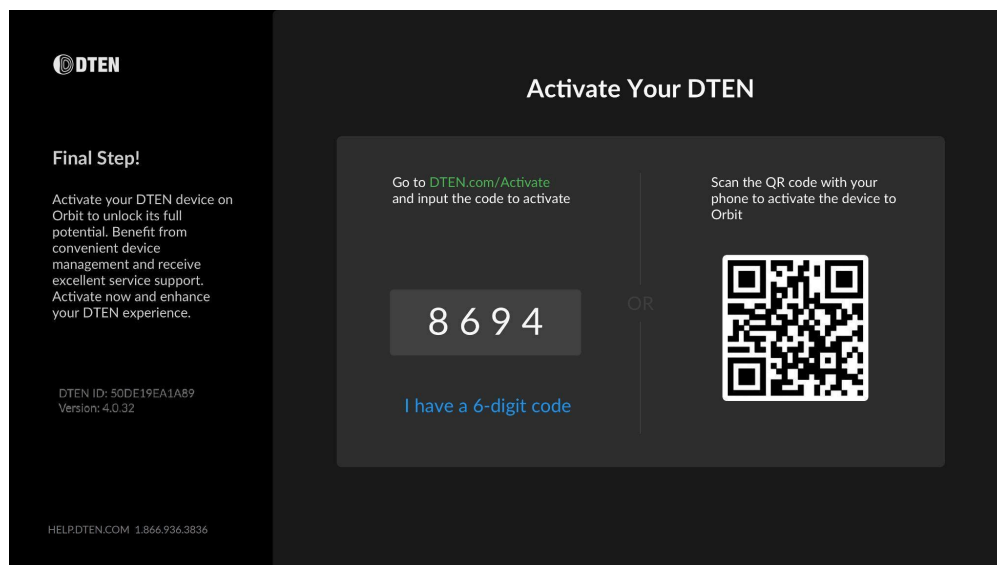
- Changing the meeting platform after setup requires a factory reset and repeating this setup process from the start.

3.2 Network Setup

Connect the device to a wired network for the most reliable setup, or select “Select Wi-Fi Network Instead” to connect wirelessly.

3.3 Activate on DTEN Orbit

Follow the on-screen prompts to register and activate your device on the DTEN Orbit management platform — go to dten.com/activate and enter the on-screen code, or scan the QR code with your phone.

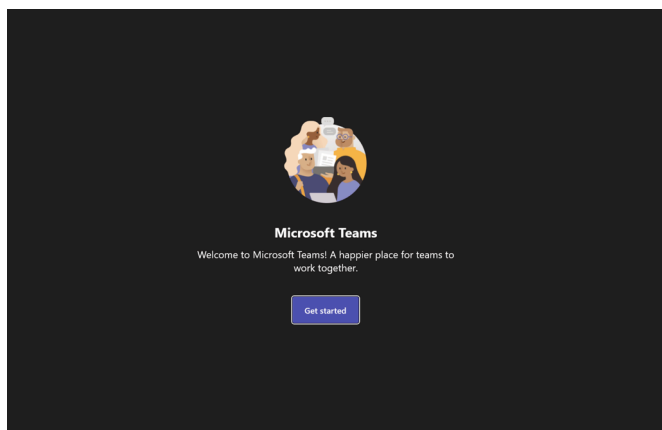


Activate Your DTEN — enter the code at dten.com/activate or scan to activate

4. Meeting Platform Initial Setup

Microsoft Teams Rooms

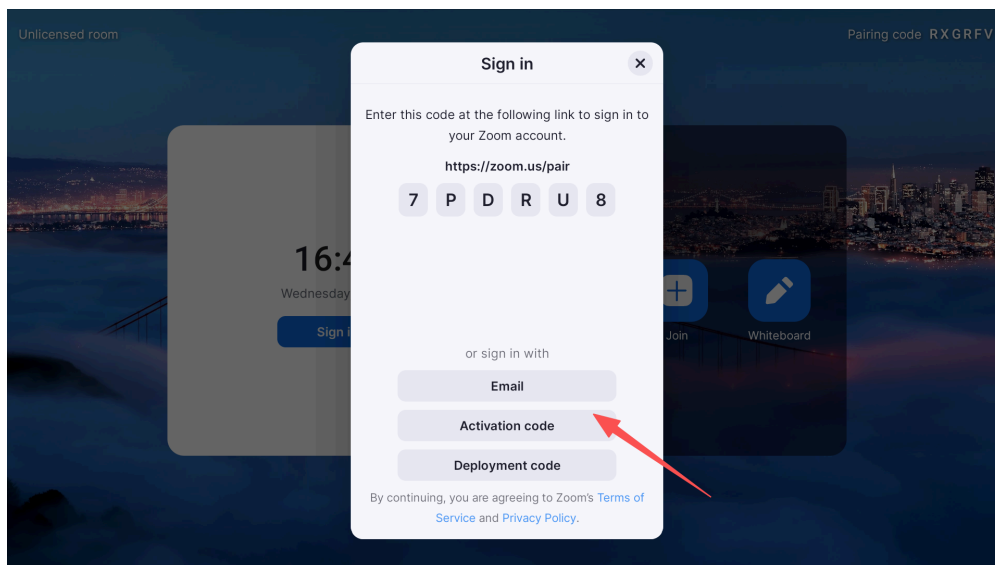
1. The device automatically detects and downloads the latest Teams Rooms software.
2. Once updated, the device launches directly to the Teams setup screen. Tap Get Started to continue.
3. Read the End User Agreement and tap Accept.
4. Tap Manual Setup, then sign in using your organization's pre-configured Teams Rooms resource account credentials.
5. Tap Finish to start your Teams Rooms experience.



Microsoft Teams welcome screen

Zoom Rooms

1. Following setup, the device automatically launches the Zoom Rooms application.
2. To sign in, you'll need a 16-digit activation code from your Zoom Administrator, or sign in with an email and password.
3. Enter the code (or credentials) on the sign-in screen to complete activation.



Zoom Rooms sign-in — activation code, email, or deployment code

Questions or Issues?

- Contact DTEN Support at help.dten.com.

Appendix:Revision History

Version	Date	Summary of Changes	Author
1.0	Sep 2026	Initial Release	DTEN Support